

HDG 1 Year Limited Warranty



Commercial | Luxury Residential | Municipal

HDG Building Materials warrants that its porcelain products meet or exceed the performance specification outlined in ANSI A137. 1-2008.

Disclaimer

Merchandising materials and samples are for general reference only. Our products should be examined prior to installation. Tile by its nature is subject to variation in color and/or veining as well as technical specifications, including COF, due to the inherent variability in the raw materials and minimum thresholds of performance. Misuse of the product by the customer including negligence, physical, or chemical abuse is not covered by this warranty. Installation defects are not covered by this warranty. Visual defects or nonconformities apparent prior to installation are not covered by this warranty.

One Year Limited Warranty

This warranty will cover our products purchased by a residential or commercial user for up to 12 months from the date we ship the products. Certain factors, however, are beyond our control, including installation of our products, structural design and environmental conditions. Accordingly, manufacturer cannot accept responsibility for the performance of our products purchased by a residential or commercial user after they are installed. In the event of latent defects caused by improper manufacture, defined as tiles not conforming to industry standards, manufacturer will either refund the price for the defective pieces or provide replacement material of the same kind. Manufacturer will not be responsible for any costs of labor, installation and/or removal of our products. Manufacturer does not warrant glazed and unglazed porcelain will not scratch, chip, or show signs of wear.

Manufacturer makes no implied warranties of merchantability or fitness for a particular purpose or any other warranties expressed or implied, except as otherwise set forth above. Under no circumstances shall Manufacturer be liable for incidental or consequential losses, damages, or expenses, directly or indirectly arising from the sale, handling or use of our products. No consequential (including loss of profits) or incidental damages are recoverable.

Call 503.360.9551
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