

MANUFACTURER PRODUCT LIMITED WARRANTY



May 2026



Manufacturer warrants to the named property owner of the building or property who is the original purchaser of its products (the "Original Owner"), that these products will be free from defects in materials and manufacturing workmanship for 25 years as stated below. Manufacturer warrants the products shall be free from defects in workmanship and materials that (1) occur as a direct result of the manufacturing process, (2) occur during the warranty period and (3) result in structural damage or fungal decay. If any product is determined by manufacturer. to be defective, manufacturer. will, at its sole option, repair or replace the product or refund the purchase price in accordance with the claims and provisions set forth below. The warranty on the repair or replacement will be limited to the unexpired term of the original warranty.

This warranty is made exclusively to Original Owner. Limited warranty periods are as follows:

Products purchased for:

- (A) Commercial use; or
- (B) Single-family dwellings, condominiums, cooperative housing associations, or apartment buildings that are less than five stories in height, whose sole use is as a dwelling, and do not require National Fire Protection Association (NFPA) 285 compliance—25 years from the start date of the original installation of the warranted products.

MANUFACTURER WARRANTY ONLY APPLIES ON MATERIAL AND NOT FINISH. FOR THE FINISH WARRANTY PLEASE READ THE FINISH WARRANTY.

Manufacturer does not warrant against, is not responsible for, and no implied warranty shall be deemed to cover any condition attributable to: (1) improper installation of products and/or failure to abide by installation guidelines, including but not limited to improper gapping; (2) use of products beyond normal commercial use, or in an application not recommended by manufacturer guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere, which will cause any colored surface to gradually fade, flake, chalk or accumulate dirt or stains); (5) variations or changes in color of products; (6) improper handling, storage, abuse or neglect of products; (7) distortion or melting of the profiles due to external heat sources, including but not limited to barbecue grills, fires or as a result of reflection from windows, doors, or other objects; or (8) ordinary wear and tear. No person or entity is authorized by manufacturer to make, and manufacturer. shall not be bound by any statement or representation, as to the quality or performance of products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by manufacturer and purchaser.

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LIMITATION OF LIABILITY

THE LIABILITY OF MANUFACTURER., IF ANY, AND ORIGINAL OWNER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL MANUFACTURER BE LIABLE TO ORIGINAL OWNER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

REGISTRATION OF WARRANTY

This warranty shall be valid only if, and after, registration is completed on manufacturer website in the Novano North America, Inc. Owner section by the original purchaser within 45 days after completion of installation of the products.

This registration submission should include your name and address, the starting date of the original installation of the products, a copy of your original invoice or bill of sale confirming that the products were manufactured by Novano North America, Inc. Inclusion of photographs of the claimed defective products is highly recommended.

CLAIMS AND REMEDIES

IMPORTANT: ALL CLAIMS UNDER THIS WARRANTY MUST BE REPORTED TO NOVANO NORTH AMERICA, INC. IN WRITING WITHIN THIRTY (30) DAYS OF THE DATE THAT THE DEFECT IS FIRST DISCOVERED OR REASONABLY COULD HAVE BEEN DISCOVERED. If you feel that your product is defective, send your written notice to Novano North America, Inc. at this address:

Novano North America, Inc. Attn:
Customer Service
4020 Cheyenne Ct. Chino, CA
91710 E-mail:
info@novanobp.com

Manufacturer must have a reasonable opportunity to inspect the product before repairs are begun. If your product contains manufacturing defects covered by this warranty, Novano North America, Inc. will, at its option, repair or replace the defective product, at a cost not to exceed the original purchase price of the product or refund the original purchase price of the defective product. The warranty period shall not be extended by any such repair, replacement, or refund settlements. Manufacturer will not be liable for labor charges or other costs or expenses in connection with the repair, removal or installation of the original or replacement product. In the event manufacturer agrees to replace the defective product, you must (1) remove the defective product at your sole expense; (2) place the defective material on the driveway or other readily accessible location at the building or property; (3) allow access to the property or building to manufacturer or any person or entity designated by manufacturer for purpose of picking up and removing the defective property from the premises of the building or property. Manufacturer may direct and pay a company, dealer, contractor, applicator, or distributor to perform any remedy under this warranty on manufacturer's behalf. Manufacturer will make a reasonable effort to complete all repair or replacement work within 180 days after notice is received unless adverse weather conditions prevent repair or replacement from being completed within that period.



Providing Architects and Builders with
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Extended Team

We can also provide technical consultation and installation training for projects that involve Buzon Pedestals. Please contact us to discuss your particular needs. HDG Building Materials also has a network of experienced installers in many major cities. Please contact us for introductions or referrals.

Sales Representatives

Sales representatives for HDG Building Materials are located in the Pacific Northwest, Southern California, and Iowa.

Outside of those regions? No problem, we are happy to serve. Please contact us at 503.360.9551



HDG Building Materials is an authorized dealer for Novano composite decking and cladding products. HDG provides architectural sales and support in North America.

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